



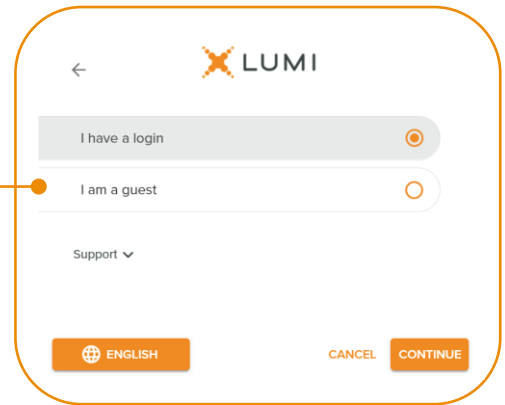
Customization Guide



Here are the visual options that can be customized on the Lumi vAGM Platform.

Login Choices

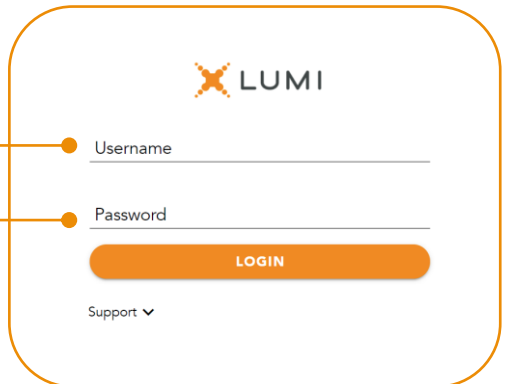
On the login page, the guest access can be turned on or off. The content of the buttons can also be changed, up to 50 characters.



Login

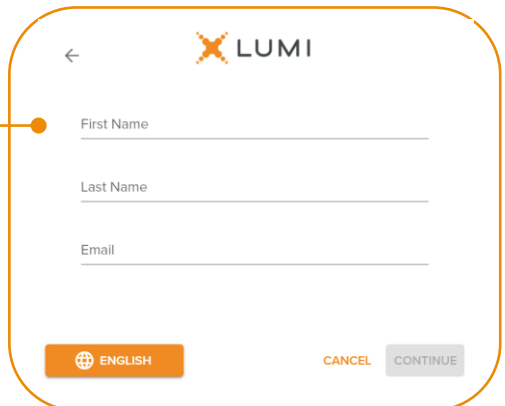
The secure access allows to login with a username or control number and a password.

The content of the login fields can be changed, up to 25 characters



Guest

Guests simply fill a form to access the platform. The content of the fields can be changed.





Support

The content of the support button can be changed, up to 1000 characters.

Support ^

The password is "**password2021**", case sensitive.

If your control number has 16 digits, you need to access the meeting as a guest. Please refer to the proxy circular for the instructions regarding the appointment process.

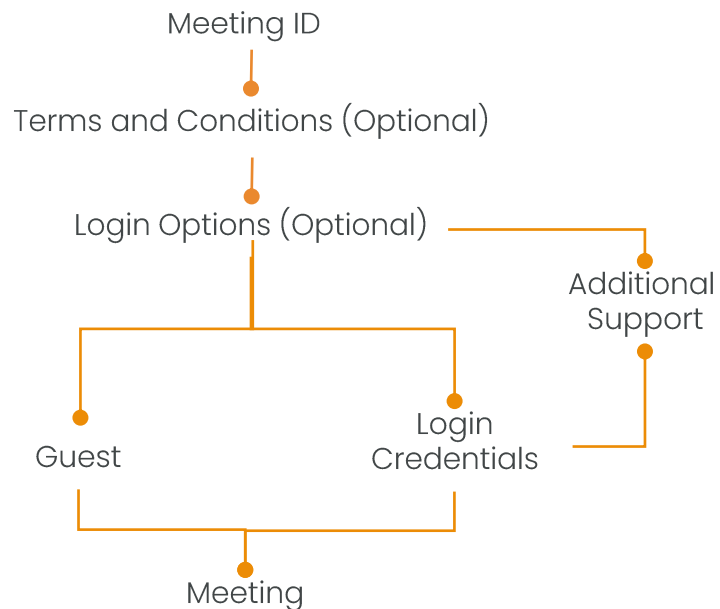
The Lumi platform is supported on Android 5+, iOS 11+, Chrome, Firefox, Edge and Safari. **Internet Explorer is not supported.**

Caution: Internal network security protocols including firewalls and VPN connections may block access to the Lumi platform. If you are experiencing any difficulty connecting or watching the meeting, ensure your VPN setting is disabled or use a computer on a network not restricted to security settings of your organization.

For more information please [consult our support](#)

Login Flow

Terms and conditions and login options are optional flow additions that can be toggled on or off depending on your event.

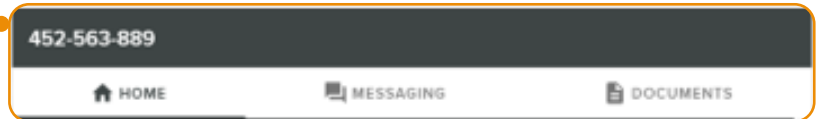




The following elements colors can be changed

Navigation bar and buttons

RGB or Hex



Login

RGB or Hex



Guest

The top banner is a picture in jpg or png format. The best dimensions are 1920x300. With broadcast open, the banner will scale automatically. The height can be different, but 300 or less has the best balance with the text section. You can also send us a logo that will be centered in the page instead of a banner.





The home page text can be customized as per your needs. Specific paragraphs can be hidden from guests. For example, the voting section, since they cannot vote. We can also change the color and format of the text, add links to websites and make bullet point or numbered lists. Here's an example of the usual text.

Example Text

PARTICIPATING IN THE MEETING

To listen to the Meeting, select the broadcast tab which appears on the right side of the screen on a computer or at the bottom on a mobile device. Press play to participate in the Meeting. You must have audio enabled on your device and the stream unmuted.

VOTING

Once voting has opened, the voting tab will appear on the navigation bar at the top of your screen. The resolutions and voting choices will then be displayed. After you vote, a message confirming "vote received" will appear. Your vote can be changed by simply clicking the other option. If you wish to cancel your vote, please press "Cancel".

QUESTIONS

Questions can be submitted at any time during the Meeting until the Chair closes the session. To submit a question, select the messaging tab at the top of your screen. Type your message within the text box at the top of the messaging screen and then click the send button. Please note that questions submitted during the Meeting via the online platform will be moderated before being sent to the Chair.

DOCUMENTS

You can access the meeting documents by clicking on the document tab at the top of the screen.

TECHNICAL INFORMATION

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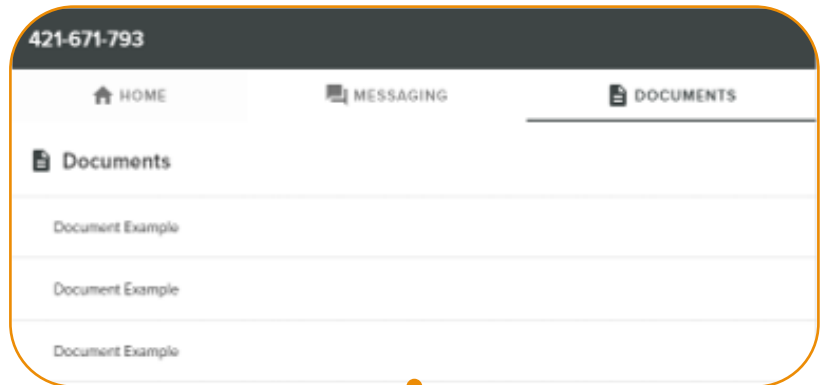


Documents



The platform can host up to 10 documents in PDF format, with a maximum size of 10MB each.

You can specify the name of each hosted document.



Contact Us



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