

# Registration instructions on Lumi Connect platform

## Welcome to Lumi Connect!

Lumi Connect is a platform dedicated to general shareholders meeting registration and voting.

By clicking on the link <u>www.lumiconnect.com</u>, you can now (i) register for the annual general meeting of <u>UCB SA/NV</u> (the "General Meeting") scheduled on Thursday, 25 April 2024, at 11:00 am CEST, at the registered office of UCB SA/NV, Allée de la Recherche 60 - 1070 Brussels and (ii) nominate a proxy holder.

As a shareholder, you will bear no costs to register and/or nominate a proxy holder via the Lumi Connect platform.

The deadline for registration on the Lumi Connect platform is **<u>19 April 2024, 15:00 CEST</u>**.

Please read the following information carefully before proceeding.

## **STEP 1: CREATE AN ACCOUNT**

If you do not already have a Lumi Connect account, please sign up first (go to <u>www.lumiconnect.com</u>). You will receive an email to activate your account and create your own password. After confirmation, please login with your email address and password.

## **STEP 2: START REGISTRATION**

- Please fil in your phone number and National ID number.
- If you are a holder of **dematerialized shares**:
  - You need to select the name of the **intermediary** (e.g., the bank) where you have your account on which your UCB shares are held. A dropdown menu automatically fills in the BIC/LEI number. If your intermediary is not on the list, choose **OTHER** and fill in the data manually.
  - Then, fill in your **account number on which your shares are held** (i.e., the bank account number on which your shares are held): enter only numbers.
- If you are a **nominative shareholder**:
  - You don't have to fill in your intermediary and share dealing account number, you can just select "NOMINATIVE".
- Both for nominative and dematerialized shareholders: indicate the **total number** of **UCB shares** you want to register to participate in the meeting.

All fields must be correctly filled in.

You will see a confirmation page that you need to check before pressing **CONTINUE** at the bottom.

### **STEP 3: SELECT YOUR PARTICIPATION MODE**

You are now requested to indicate how you would like to participate:

- **Request to attend** (in person in the room, with voting during the AGM)
- Nominate a proxy (someone who may vote with voting instructions on your behalf)

In case you prefer to appoint your own proxy holder, please select the option "Nominate a proxy", then "<u>Other</u>" and fill out the name and address of your designated proxy holder.

Otherwise, our shareholders may give proxy to Mrs. Rita Baeyens. To this extent, please select the option "Nominate a proxy", then "Secretary General".

Once the proxy holder is selected, the resolutions will appear to allow you to give your voting instructions on each item of the agenda.

### IMPORTANT

Click on *FINISH* to finalize your registration.

The process is now completed. You can now close your browser.

At any time, you can log in again and change your status by pressing cancel and reselect your preferred meeting participation option.

### What will happen next? See the pre-meeting timeline below.



In order to participate in the meeting, you must be the owner of the share on the record date, i.e. **11** April 2024, at 24:00 CEST.



As a shareholder, you must have registered on Lumi Connect platform at the latest by **19 April 2024**, **15:00 CEST**, in order to attend the meeting.

## DAY - 5 LUMI STARTS VERIFICATION

Starting **20 April 2024,** Lumi will check with your intermediary if you are the owner of the shares on the registration date, based on the registration data that you have provided when creating your Lumi account.

You will receive an email inviting you to check your request status after record date (i.e., approved, pending or rejected):

- Upon approval, you will be notified by email that your registration has been approved.
- If you notice that your request is still pending or rejected, please contact Lumi support at the following address: <u>https://support.lumiglobal.com/knowledge/kb-tickets/new</u>.



### **MEETING DAY**

If you chose to attend the meeting in person, when logging on your Lumi account, you will notice that your meeting participation request form has now become your attendance card, on which there is a **QR code**.

The **QR code** will be used to register when you will present yourself physically to attend the **meeting in-person**. You may either **print or show your QR** code on your mobile on Meeting day.

If you did not appoint a proxy holder and you attend the meeting in person, you will be able to cast your votes during the meeting. For this, upon verification of your identity with your ID card at the registration desk, you will receive an electronic voting box, as well as a translation device to allow you to follow the meeting in your preferred language (FR-NL-ENG).

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	AGM DNB Meeting Participation Request				
	Approval status: Approved				
	Required fields are marked with an asterisk (*)				
	Leon Summary What happens next				
	<u>More info</u>				
	My Participation				
	AGM *	Requested t	o attend	Cancel	
	EGM *	Requested t meeting	o attend virtual	Cancel	
	My Details				
	Title	Given names	Family name	Family name	
		-			

#### **Frequently Asked Questions**

1) Where can I find more technical information on the Lumi Connect platform? Please visit: <u>https://www.lumiconnect.com/support</u>

2) Where can I seek technical assistance regarding the Lumi Connect Platform? https://support.lumiglobal.com/knowledge/kb-tickets/new

3) Where can I find more information on UCB SA/NV Annual General Meeting 2024? Please visit: <u>https://www.ucb.com/investors/UCB-shareholders/Shareholders-meeting-2024</u>